NIRVESH MAHADOOA

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SKILLS & CERTIFICATIONS

Technologies:

HTML | CSS | Tailwind | JavaScript | Python | SQL | Pandas | Linux | Git | ML | REST API | OOP and Functional Programming | Networking (TCP/UDP/OSI) | Azure | Algorithms | Data Structures

Certifications:

MS Azure Certified (AZ-900) | MS Data Certified (DP-900) | MS Security Certified (SC-900) | ISC2 Cyber Security Certified (CC)

Languages:

Fluent: Italian, English, Mauritian Creole | *Proficient:* French

EDUCATION

UNIVERSITY OF YORK

MSC COMPUTER SCIENCE AND CYBERSECURITY - MERIT   JUNE 2022 / JUNE 2024

- Modules included: Algorithms & Data Structures, Software Engineering, Advanced Programming.
- Research and implementation of supervised machine learning models for malware detection.
- Object oriented programming to develop software with graphical user interfaces.
- Network design comprising of 5 servers & 500+ devices based on business requirements focusing on security and availability.

UNIVERSITY OF READING

BSC CONSUMER BEHAVIOUR AND MARKETING - 2:1   SEPTEMBER 2018 / JULY 2021

- Developed key skills in data analysis, qualitative and quantitative research.
- NVivo and SPSS software for market research and analysis.
- Python for data science computations and data manipulation.

EXPERIENCE

PHILIPS / SEDGWICK

HELPDESK ANALYST   JUNE 2021 / JULY 2022

- Data entry and logging of various customer information using Excel.
- Liaised with distributors, government and press on international recall of 5 million devices.
- Guaranteed compliance to GDPR practices.
- Managed customer service interactions for the entire Italian and part of the Swiss and UK market.

ECHO OUTSOURCING

ACCOUNT EXECUTIVE   JULY 2019 / SEPTEMBER 2019

- Developed and designed promotional offers.
- Exceeded sales targets by 25%.
- B2C and B2B sales negotiations.

UNIVERSITY OF READING

STUDENT AMBASSADOR   JUNE 2019 / MAY 2021

- Promoted the University at different events, both virtually and in person.
- Delivered talks and presentations to prospective students.
- Ensured correct enrolment and visa status compliance of students.